

# JumpCart – Client Software Installation Guide

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## 1. Overview

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This document attempts to walk users through the various setup steps of the client software component of the JumpCart System.

The JumpCart Client software can be located here: <http://www.JumpCart.com/Install>

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### 1.1. System Administrators

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This document can also aid the network administrator in understanding the interaction between the JumpCart client software and the Internet.

#### 1.1.1. JumpCart Client

The JumpCart client software is a Windows application that runs on the customer's local machine. It simply contains a COM port driver that polls a selected COM port for a scanning device. When a scanning device is connected to the PC via a docking cable the application downloads the scanned codes from the device and sends it to the JumpTech servers via the Internet.

The docking cable is attached to the PC via USB port. After the client software has been installed, the user may plug a USB cable into the PC. This will kick off the standard USB hardware installation.

#### 1.1.2. Communication through the Internet

In order to make the JumpCart system as easy as possible, the client software uses a standard HTTP (web services) port to communicate with the Internet. As long as the user of the device is able to use a browser to surf the web, the JumpCart client should be able to communicate with the JumpTech servers.

If the IT department needs to allow permissions for a specific machine on the Internet, it should allow communication to 'www.jumpcartserver.com'.

In the case where proxy servers are used, the client will piggyback off the Internet Explorer settings, so no additional configuration should be necessary. The only thing that might need to be changed is the checkboxes in the 'HTTP 1.1 Settings' heading of the 'Advanced' tab under Tools -> Internet Options in Internet Explorer. Both checkboxes should be checked to insure the client uses the proxy servers correctly.

Should you have further questions or concerns about the JumpCart System client software, please send an email to [support@jumptechnology.com](mailto:support@jumptechnology.com), or call our technical support team at 651.287.6000, option 2.

## 2. Installing JumpCart

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### 2.1. Uninstall Previous Version

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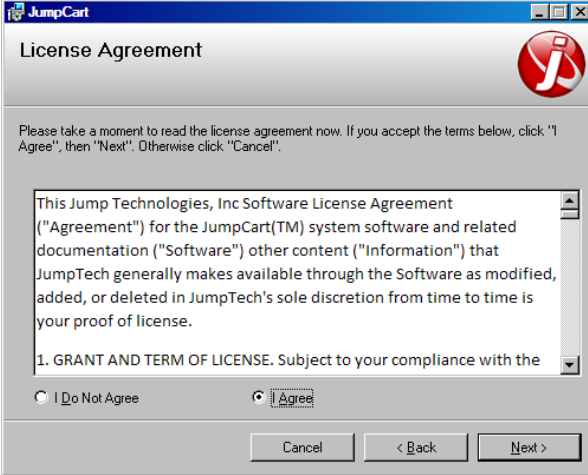
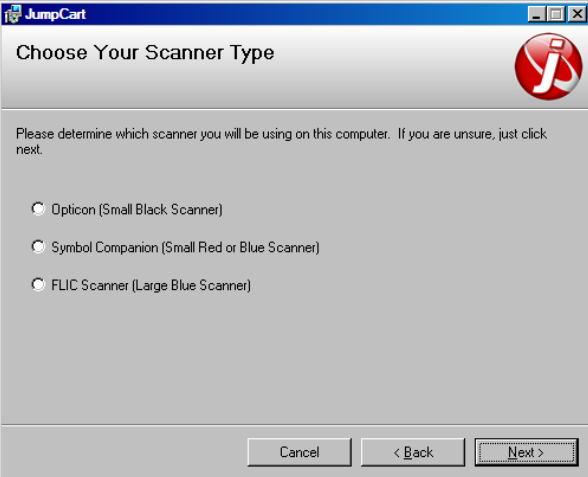
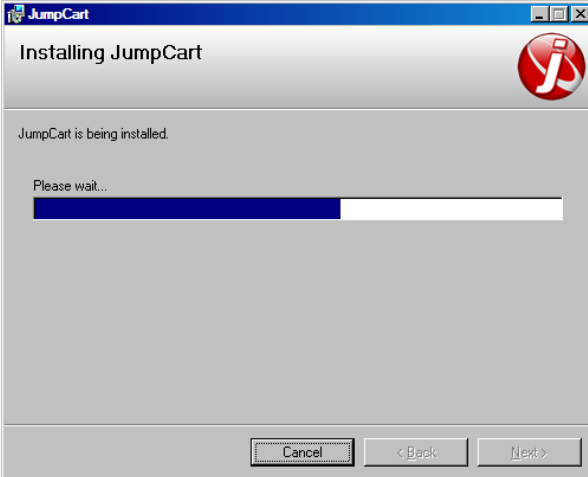
If you are upgrading to a new version of the JumpCart software you will have to first uninstall any previous versions of the software. If you attempt to install the new JumpCart software with an existing version already present you will see the following screen:

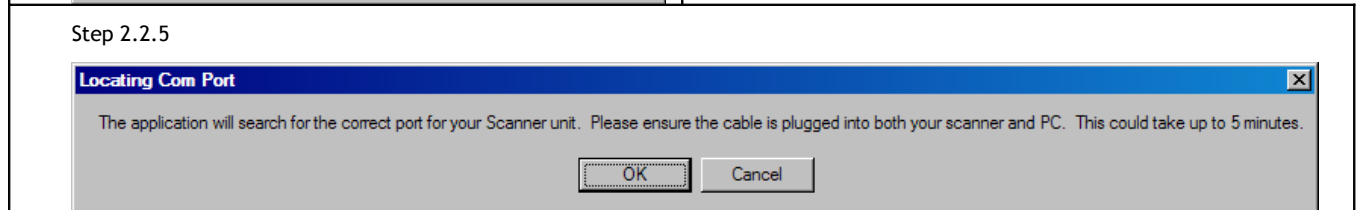
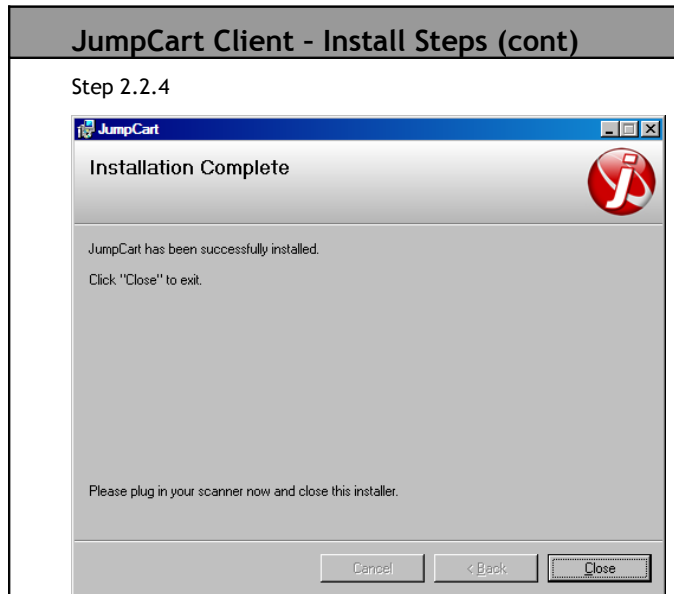


You can uninstall the previous version by clicking: **Start > Control Panel > Add/Remove Programs** from your Windows menu system and select the JumpCart software for removal.

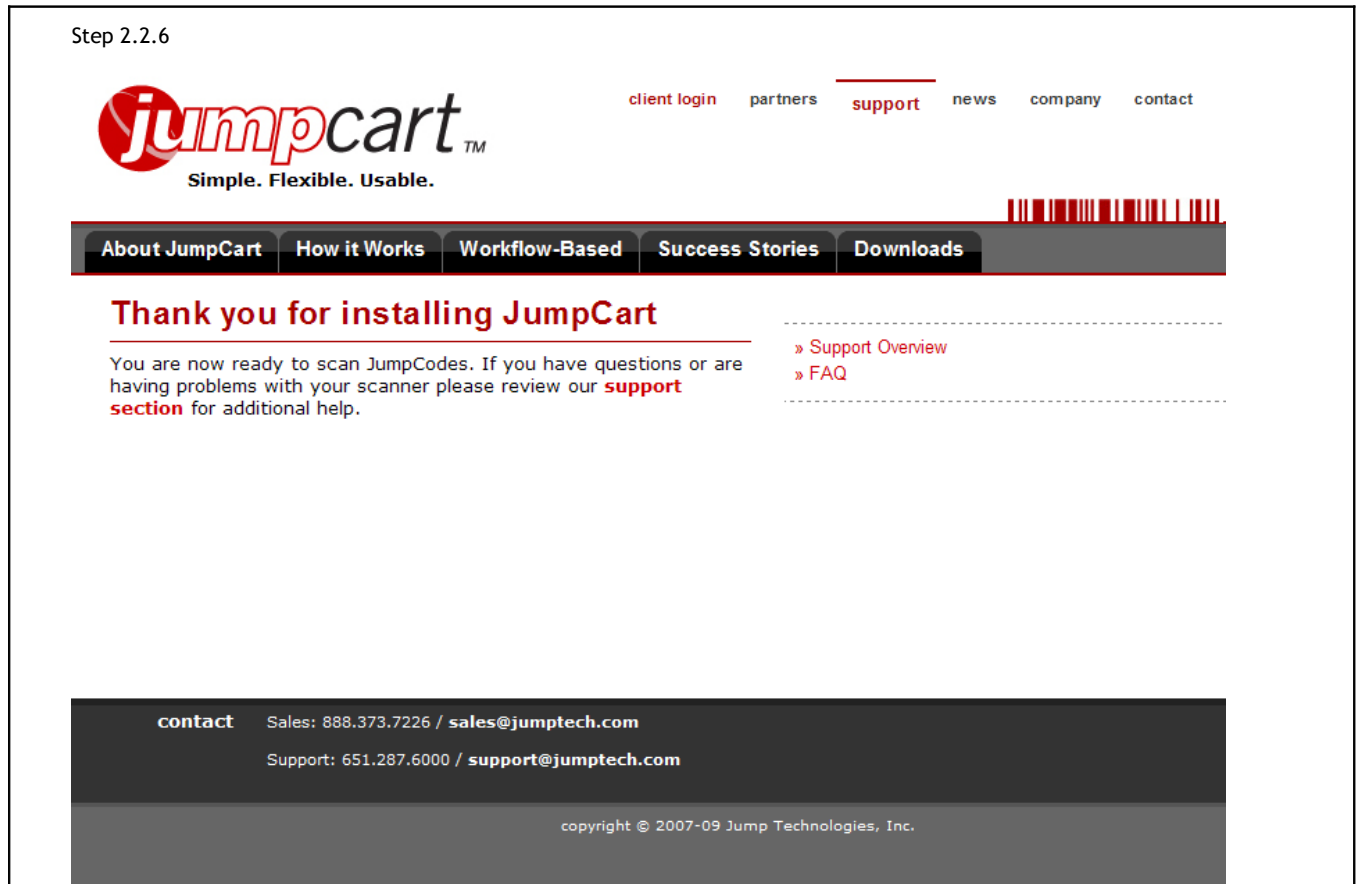
## 2.2. Installation

There will be a series of dialog screens that walk the user through setup. The screens are as follows:

JumpCart Client - Install Steps	
<p>Step 2.2.0</p> 	<p>Step 2.2.1</p> 
<p>Step 2.2.2 - (no default selected)</p> 	<p>Step 2.2.3 (brief progress bar - no action needed by user)</p> 



Step 2.2.6



## 2.3. Complete

Congrats! Your JumpCart Client Software should be complete and ready for you to begin scanning and managing your inventory more effectively.